



POTTS_JOB / 0001515

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Dear Customer,

As part of our commitment to provide you a reliable water supply, we are investing £270,000 to replace 1.8 km of water pipes in Sotherton.

This work includes the replacement of pipes that connect our network to your home and aims to reduce the number of unplanned interruptions you and other customers may have experienced due to leaks, and other issues with the older pipework.

Work will **start on Monday 29 June 2026** and will take around **12 weeks to complete**.

To carry out this essential work safely, we will be closing two roads:

- **The Green** from Monday 29 June - Monday 21 September 2026
- **Kings Lane** from Monday 27 July - Monday 21 September 2026

Diversion routes will be clearly signposted and access to homes within this road will always be available.

- This work will start on **Monday 29 June 2026**
- Typical working hours will be **Monday to Friday, 7.30am – 6.30pm**
- This work will take **12 weeks to complete**

Who is involved:

Our partners T4 will be working with us on this project.

If you have any questions or require further information, please contact our site supervisors

Essex & Suffolk Water, Clinton Kelf: **07968 575735**

T4 Intelligent Infrastructure, Aaron Stevenson: **07966 151231**

Employees of Essex & Suffolk Water and T4 will not require access into your home at any time during these works.

To find out more, ask questions and receive regular updates, sign up to our Community Hub page via the QR code or visit **communityhub.eswater.co.uk/sotherton**

Yours Sincerely,
Shawnie Lark Shaffer
Project Manager

